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Supervision: A Tool for Building Quality Support Relationships. A Seminar for Supervisors of Direct-Care Workers Supporting Consumers with Disabilities.
Paraprofessional Healthcare Institute (PHI). 2005.

This one-day training curriculum, prepared by the Paraprofessional Healthcare Institute (PHI), was developed for supervisors at home care agencies supporting people with disabilities. The first module focuses on heightening supervisors' awareness of the perspectives and needs of people with disabilities, and the workers that support them. The second module focuses on developing the communication and problem-solving needed to assist workers in developing quality support relationships and to mediate conflicts between workers and consumers.

*The curriculum includes a three-ring binder, detailed facilitator guides, and two-color handouts in electronic and print formats.

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PHI is an employment development and advocacy organization working to promote quality jobs and quality care in long-term care.

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